

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	13-02-2026 13:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	13-02-2026 13:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Power
विभाग का नाम/Department Name	Ntpc Sail Power Company Ltd
संगठन का नाम/Organisation Name	Ntpc Sail Power Company Ltd
कार्यालय का नाम/Office Name	Nspcl Ssc Bhilai
वस्तु श्रेणी /Item Category	Custom Bid for Services - BMC of Operation Support and Ho Keeping of NSPCL Durgapur, CPP2 (SSC-25250)
समान श्रेणी/Similar Category	<ul style="list-style-type: none"> Operation and Maintenance Power House / Power Plant
अनुबंध अवधि /Contract Period	2 Year(s)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	5
ऑटो एक्सेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	3
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days

बिड विवरण/Bid Details	
अनुमानित बिड मूल्य /Estimated Bid Value	64532684
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मूल्य दर्शने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	1000000

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	27

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई केटे अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है। EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in force of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

SR.MANAGER (SSC)
NSPCL SSC Bhilai, NTPC SAIL Power Company Ltd, NTPC SAIL Power Company Ltd, Ministry of Power (Arti Choure)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
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<p>सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within L1+X%</p>	15
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1. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1_4_2021_PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated in GEM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

2. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.

3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

एक्सेल में अपलोड किए जाने की आवश्यकता /Excel Upload Required :

BOQ25250 - [1768556287.xlsx](#)

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Introduction about the project /services being proposed for procurement using custom bid functionality: [1768556305.pdf](#)

Instruction To Bidder: [1768556314.pdf](#)

Scope of Work: [1768556328.pdf](#)

Payment Terms: [1768556333.pdf](#)

GEM Availability Report (GAR): [1768556354.pdf](#)

Undertaking of Competent Authority is mandatory to create Custom Bid for Services. Please download standard format document and upload: [1768556369.pdf](#)

Pre Qualification Criteria (PQC) etc if any required: [1768556321.pdf](#)

Quantifiable Specification / Standards of The Service/ BOQ: [1768556342.pdf](#)

Any other Documents As per Specific Requirement of Buyer -1: [1768556359.pdf](#)

Any other Documents As per Specific Requirement of Buyer -2: [1768556367.pdf](#)

Custom Bid For Services - BMC Of Operation Support And House Keeping Of NSPCL Durgapur CPP2 (SSC-25250) (1)

तकनीकी विविषियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	BMC of Operation Support and House Keeping of N Durgapur, CPP2 (SSC-25250)
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
एडऑन /Addon(s)	

केता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

केता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्ट दस्तावेज /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	अतिरिक्त आवश्यकता /Additional Requirements
1	Sk Jawed Iqbal	713203,NSPCL Store CPP II Durgapur Steel Plant Complex Durgapur West Bengal	1	N/A

केता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration.

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

QUALIFYING REQUIREMENT

Name of Work: BMC of Operation Support and House Keeping of NSPCL I Durgapur, CPP2 (SSC-25250).

The Bidders who wish to participate in the bidding shall satisfactorily establish that they fulfil the following qualifying Requirements :-

1.0	Qualifying Requirement अर्हकारी मापदण्ड Qualifying Requirement The bidders who wish to participate in the bidding shall satisfactorily establish that they fulfil the following Qualifying Requirements
1.1	तकनीकी मापदण्ड Technical Criteria
1.1.1	The Bidder should have executed Similar Work(s) during the preceding 7 (seven) years reckoned as on the date of technical bid opening having: a) Executed value not less than Rs. 223.47 Lakhs in a Single order. OR b) Executed value not less than Rs. 139.68 Lakhs each in Two Orders separately. OR c) Executed value not less than Rs. 111.74 Lakhs each in Three Orders separately.
1.1.2	NOTES: I. The phrase "Similar Works" means: Bidder should have successfully executed similar work(s) i.e., House Keeping/ Up Keeping/ Equipment Cleaning/ Sanitation Work/ Manpower Assistance/ Operation Support of any Industrial Installation or Workshop or Commercial Complexes. II. The word "Executed" means the bidder should have achieved the criterion specified in Qualifying Requirements, even if the total contract is not completed/closed. A work executed in the preceding seven (7) years reckoned as on the date of technical bid opening, even if it has been started earlier, will be considered for meeting the requirement against clause 1.1.1 above. Agency has to furnish proof of executed value of work in the form of copies of RA bills, Relevant PO copy and Client's completion certificate/ RA bill/ Final Deviation Statement etc. in support of meeting Qualifying Requirement. III. Values as per clause 1.1.1 shall be considered exclusive of taxes & duties.
2.0	लावतीर मापदण्ड Financial Criteria
2.1	The average annual turnover (AATO) of the Bidder, should not be less than Rs. 279.34 Lakhs (Rupees Two Crores Seventy-Nine Lakhs and Thirty-Four Thousands only) during the preceding three (03) consecutive financial years as on the date of Techno-Commercial bid opening.
2.2	Net worth should not be less than 100% of the Bidder's paid up share capital as on the last day of preceding financial year. In case the Bidder meets the requirement of Net worth based on the strength of its Subsidiary(ies) and/or Holding Company and/or Subsidiaries of the Holding Companies wherever possible, the Net worth of the Bidders and its Subsidiary(ies) and/or Holding Company, and/or Subsidiaries of the Holding Company, in combined manner should not be less than 100% of their total paid up share capitals. However, individually, their Net worth should not be less than 75% of respective paid up share capitals. For Consortiums/Joint Ventures, wherever applicable, the Net worth of all consortium/Joint Venture members in combined manner should not be less than 100% of their paid up share capital. However, individually their Net worth should not be less than 75% of their respective paid up share capitals. Net worth in combined manner shall be calculated as follows: Net worth (combined)=(X1+X2+X3) / (Y1+Y2+Y3) X 100 Where X1, X2, X3 are individual net worths and Y1, Y2, Y3 are individual paid up share capitals.

2.3	In case, a bidder does not satisfy the financial criteria, stipulated at clause .2.1 above on its own, it being company would be required to meet the stipulated turnover requirements at clause .2.1 above added that the net worth of such holding company as on the last day of preceding financial year is equal to or more than the paid-up share capital of the holding company. In such an event, the bidder would be required to furnish along with its bid, a Letter of Undertaking from its holding company, supported by Board Resolution, as per the format enclosed in the bid documents, pledging unconditional and irrevocable financial support for the execution of the contract by the bidder in case of award.
2.4	In case the bidder is not able to furnish its audited financial statements on standalone entity basis, un-audited unconsolidated financial statements of the bidder can be considered acceptable provided bidder furnishes the following further documents on substantiation of its qualification: <ol style="list-style-type: none"> 1. Copies of the un-audited unconsolidated financial statements of the Bidder along with copies of audited consolidated financial statements of its Holding Company. 2. A Certificate from the CEO/CFO of the Holding Company, as per the format enclosed in the bidding documents, stating that the un-audited unconsolidated financial statements form part of the Consolidated Annual report of the company.
2.5	In case where audited results for the last financial year as on the date of techno commercial bid opening are not available, the financial results certified by a practicing Chartered Accountant shall be considered acceptable. In case, Bidder is not able to submit the certificate from practicing Chartered Accountant certifying its financial parameters, the audited results for the three consecutive financial years preceding the last financial year shall be considered for evaluating the financial parameters. Further, a Certificate would be required from the CEO/CFO as per the format enclosed in the bidding documents stating that Financial results of the Company are under audit as on the date of Techno commercial bid opening. The Certificate from the practicing Chartered Accountant certifying the financial parameters is not a pre-requisite.
Note	1. Net Worth means the sum total of the paid up share capital and free reserves. Free reserve means reserves credited out of the profits and share premium account but does not include reserves created out of the revaluation of the assets, write back of depreciation provision and amalgamation. Further, the credit balance of Profit and Loss account and miscellaneous expenses to the extent not adjusted or written off, if any, shall be reduced from reserves and surplus. 2. Other income shall not be considered for computing annual turnover. 3. "Holding Company" and "Subsidiary Company" shall have the meaning ascribed to them as per Companies Act of India, in vogue. 4. The figures indicated in .2.1 are exclusive of Taxes and Duties. If required, certificate in support of taxes and duties to be provided from Chartered Accountant.

1.0 The reference works whose details have been declared in their bid shall only be considered to ascertain the bidder's compliance to the specified qualifying Requirement (QR). Employer at its discretion may seek any clarification and/or documentary evidence only for the reference works as mentioned above. However, no change or substitution of the reference works by new/additional plant for conforming to the specified qualifying Requirement shall be sought, offered or permitted".

2.0 **"Bidders are required to furnish the details of the past experience like authentic Work Orders/Purchase Orders/Letter of Awards/Contract Agreements, client certificates, completion certificate, etc. in support of meeting the Qualifying Requirements based on which selection is to be made as per format. However, in case of the Work Orders/Purchase Orders/Letter of Awards/Contract Agreements, it refers to the work executed by Bidder for NSPCL/NTPC in the past, the respect of such Work Orders/Purchase Orders/Letter of Awards/Contract Agreements, Bidder shall not be required to enclose Client Certificate along with the bid."**

1)All the bidders, who are required to submit the details of the past experience, shall submit all the documents, in support of Technical Qualification Requirements (such as copy of Purchase Orders/ Work Orders/ Contract Agreements/ Client Certificates etc.), duly certified and verified for authenticity from Independent Chartered Accountant.

**Statutory Auditor of
their Company or specified Third-Party Inspection Agency (TPIA).**

Further, wherever information can be drawn from books of accounts, records other relevant documents, Bidders can also submit a certificate issued by the dependent Statutory Auditor certifying the data required for meeting the Technical Qualification Requirements.

Such bidder shall be required to submit duly certified and verified documents in their Statutory Auditors or specified TPIA in support of meeting Technical long with a certificate regarding verification of authenticity of documents as the format placed at Annexure-II (Appendix-1 to Attachment-3 - Undertaking Statutory Auditor) and/ or Annexure-III (Appendix-2 to Attachment-3 - Under g from TPIA). All the documents submitted by the bidder in support of me Technical QR shall be digitally signed by the Statutory Auditor and/ or specific PIA.

(ii) In case documents are certified & verified for authenticity through TPIA verification and certification of authenticity of documents is acceptable from of the following TPIAs:

- 1) SGS India Pvt. Ltd**
- 2) International Certification Services Pvt. Ltd.**
- 3) TUV Rheinland (India) Pvt. Ltd**
- 4) TÜV SÜD South Asia Pvt. Ltd.**
- 5) TUV India Pvt. Ltd. (TÜV Nord Group)**
- 6) Intertek India Pvt. Ltd.**
- 7) Competent Inspectorate and Consultants Pvt. Ltd.**
- 8) KBS Certification Services Pvt. Ltd.**
- 9) ICS India Pvt. Ltd.**
- 10) Assure Quality Management Certification Services Pvt. Ltd.**
- 11) Hertz Inspection & Services Pvt. Ltd.**
- 12) Industrial Inspection and Verification Services (I) Pvt. Ltd.**
- 13) IRCLASS Systems & Solutions Private Limited**
- 14) Quality Services & Solutions Pvt. Ltd.**
- 15) Phistream Consulting Pvt. Ltd.**
- 16) Conformity India International Pvt. Ltd.**

17) Dr. Amin Controllers Pvt. Ltd. (Amin)

18) RSJ Inspection Service Limited (RSJ)

The following website may be referred for contact details of above eighteen TPIAs:

http://nabcb.qci.org.in/accreditation/reg_bod_inspection_bodies.php

Any document pertaining to reference works/ plants in support of Technical which is not certified by specified TPIA or Statutory Auditor of the bidder, as the format enclosed with the bidding documents, shall not be considered/ certified for the purpose of evaluation, and the bid shall be liable for rejection.

(iii) The Bidder shall be responsible to get their documents/ credentials in support of Qualifying Requirements verified & certified by their Statutory Auditor/ and/ or specified TPIAs. All the costs pertaining to third party verification and certification (including those by statutory auditors) shall be borne by the Bidder. Employer shall have no liability (financial or otherwise) towards the same and shall be liable for any claim/ dispute between the bidder and TPIA and/ or Statutory Auditor.

Address for communication:

AGM (SSC-C&M)

NTPC-SAIL POWER COMPANY LIMITED,

Post Office: BHILAI (East), Distt. : Durg (CHHATTISGARH), Pin: 490 021

(: 0788-2282446, 2347063

Email: sudeepk.das@nspcl.co.in; arti.choure@nspcl.co.in

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to terms and conditions provided to such sellers under GeM GTC.

3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category i bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders thro Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this they can raise their representation against the same by using the Representation window provided in the bid details Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; a Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and
- All operative provisions of the erstwhile Labour Laws until their complete substitution.

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिंदर से खरीद पर प्रतिबंध के संबंध में भारत

भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस नियिदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Rest procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this to the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---